

How to connect to the Partner Access Portal from a Roche-Campus

- I. [Setup Roche-WiFi](#)
- II. [Select Gateway according to the region of the Roche-Campus](#)

I. Setup Roche-WiFi (will only work while located on a Roche-Campus)

When connecting to the “Partner Access Portal” on a Roche-Campus, it is important to use the correct Roche-WiFi-Network. Otherwise the Portal will not be displayed as expected.

- Please don't use “Wireless Internet Guest Access” or “guest” network
- Only use the Roche-WiFi with the name “Internet;WLAN-xx9” (xx9 is the Campus-Code)

A. How to remove Guest-Network using Windows 8.1 (if stored on your computer) (for other operating systems contact the Support-Team of your Company)

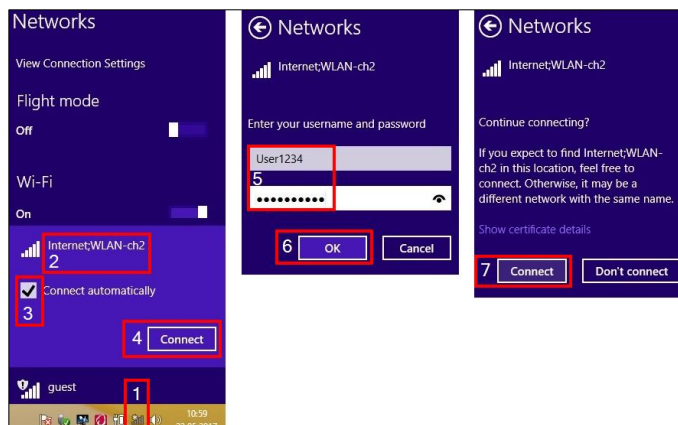
1. Click on the WiFi-Symbol (bottom right)
2. **Right-Click** on “Wireless Internet Guest Access” or “guest”
3. On the popup, click on “Forget this network”

This popup is only visible if this network is stored on your computer. If no popup is displayed after step 2 (Right-Click), then no action is needed



B. How to connect to Roche-WiFi using Windows 8.1 (for other operating systems contact the Support-Team of your Company)

1. Click on the WiFi-Symbol (bottom right)
2. Select “Internet;WLAN-xx9” (where xx9 is the Campus-Code)
3. Tick “Connect automatically”
4. Click on “Connect”
5. Enter your Roche-UserID and Password
6. Click on “OK”
7. Click on “Connect”



II. Select Gateway according to the region of the Roche-Campus

For best Connection-Experience while connected to the WiFi "*Internet;WLAN-xx9*", only use the gateways mentioned below (according to the location of your Roche-Campus):

- A. Roche-Campus in the USA/Canada-Region:
Connect to the [Indianapolis-Gateway](#)
- B. Roche-Campus in LATAM:
Connect to the [Sao Paulo-Gateway](#)
- C. Roche Site in Europe and Africa:
Connect to the [Basel-Gateway](#)
- D. Roche Site in Asia Pacific:
Connect to the [Singapore-Gateway](#)



Disclaimer

The steps described in this document could be different for your specific computer. Please contact your local support if you need additional help to configure your wifi.