

What are the IT Service Desk phone numbers?

Answer

Languages listed are the support language provided by the site in addition to English.

Note: This is a dynamic list and is not completed yet.

APAC

IT Service Desk	Australia	
Australia Pharma - Sydney	English	+61 2 9454 9888
Australia Pharma - Melbourne	English	+61 2 9454 9888
Australia DC - Bella Vista	English	+61 2 9454 9888
Australia DIA - North Ryde	English	+61 2 9860 2277
Australia DIA - Melbourne	English	+61 2 9860 2277
Australia DIA - Adelaide	English	+61 2 9860 2277
Australia DIA - Wembley	English	+61 2 9860 2277
Australia DIA - Stones Corner	English	+61 2 9860 2277
Australia DIA - Greystanes	English	+61 2 9860 2277
IT Service Desk	Bangladesh	
Bangladesh Pharma - Dhaka	English	+88 0 9612403141
IT Service Desk	China	
China Pharma	Mandarin	+86 (21) 2892 2999 / 400 820 2999 (toll free)
China DIA, DC	Mandarin	+86 (21) 3397 1300 / 400 161 1300 (toll free)

China - External	Mandarin	+86 21 3397 1700
IT Service Desk	Hong Kong	
Hong Kong	English/ Mandarin	+85225204567
IT Service Desk	India	
India Pharma/DC - Mumbai	English	+91 22 50457359
India DIA - Mumbai	English	+91 22 6697 4990
IT Service Desk	Indonesia	
Indonesia Pharma - Jakarta	Indonesian Bahasa	+62 21 3041 3030
Indonesia DIA - Jakarta	Indonesian Bahasa	+62 21 3041 3030
IT Service Desk	Japan	
Japan DC	Japanese	+815038513014
Japan DIA	Japanese	+810366341021
Chugai	Japanese	+815038513502
IT Service Desk	Korea	
Korea Pharma - Seoul	Korean	+82 2 3451 3660
Korea DIA - Seoul	Korean	+82 2 3550 3392
IT Service Desk	Malaysia	
Malaysia Pharma / RSS (Select Option 1)	English	+603 7628 6299
Malaysia DIA	English	+603 7967 2300
IT Service Desk	Myanmar Cambodia Laos	
Myanmar Cambodia Laos - Pharma - Yangon, Mandalay, Vientiane, Phnom, Penh	Burmese	+95 1 230 1822
Myanmar Cambodia Laos - DIA - Yangon, Mandalay, Vientiane, Phnom, Penh	Burmese	+95 1 230 1822
IT Service Desk	New Zealand	
New Zealand Pharma (Auckland)	English	+64 9 523 9485
New Zealand DIA (Mount Wellington)	English	+64 9 259 5151
IT Service Desk	Pakistan	
Jordan - Amman	English	+922136101396

IT Service Desk	Philippines	
Philippines - Manila (Select Option 1)	English	+63 2 7718 7716
IT Service Desk	Singapore	
Singapore Pharma / DC (Select Option 1)	English	+65 64914550
Singapore DIA	English	+65 6371 6577
IT Service Desk	Taiwan	
Taiwan Pharma - Taipei (Select Option 1)	Mandarin	+886 (2) 2544-6643
Taiwan DIA, DC - Taipei	Mandarin	+886 2 2183 6608
IT Service Desk	Thailand	
Thailand Pharma - Bangkok	Thai	+66 2 017 5700
Thailand DIA - Bangkok	Thai	+66 2 791 2244
IT Service Desk	Vietnam	
Vietnam Pharma - Ho Chi Minh	Vietnamese	+84 8 3915 7762
Vietnam DIA - Ho Chi Minh	Vietnamese	+842838133223

EMEA		
IT Service Desk	Albania	
Albania - Tirana	English	+35544504046
IT Service Desk	Algeria	
Algeria Pharma, Dia - Algier	French	+33147614141
IT Service Desk	Austria	
Austria Pharma, DC - Vienna	German	+43127739222 (Service hours: 6am-7pm GMT+2)
Austria MySugr - Vienna	German	+43127727222 (Service hours: 6am-7pm GMT+2)

Austria DIA - Vienna		German	+43127787444 (Service hours: 6am-7pm GMT+2)
IT Service Desk		Belgium	
Belgium DIA - Brussels, Vilwoorde, Wavre		French	+3222474650
Belgium Pharma - Brussels, Vilwoorde, Wavre		French	+3225258385
IT Service Desk		Bosnia & Herzegovina	
Bosnia & Herzegovina - Sarajevo		English	+387 33 568480
IT Service Desk		Bulgaria	
Bulgaria Pharma, DIA - Sofia		English	+359 89 5672615
IT Service Desk		Cameroon	
Cameroon - Douala		French	+33147614141
IT Service Desk		Congo	
Congo - Kinshasa		French	+33147614141
IT Service Desk		Côte d'Ivoire	
Côte d'Ivoire Pharma - Abidjan		French	+33147614141
IT Service Desk		Croatia	
Croatia Pharma, DIA - Zagreb, Split, Rijeka, Osijek		English	+38514722390
IT Service Desk		Czech Republic	
Czech Republic - Prague, Brno		English	+420220382133
IT Service Desk		Denmark	
Denmark - Copenhagen		English	+45 7030 1019
Denmark - Hvidovre		English	+45 7030 1009

IT Service Desk Egypt Pharma, DIA - Cairo, Alexandria	Egypt English	+20 2 38543306
IT Service Desk Estonia - Tallin	Estonia English	+372 617 7355
IT Service Desk Finland - Espoo/Helsinki	Finland English	+358 105545403
IT Service Desk France Pharma - Paris France DIA - Meylan France DC - Montbonnot	France French French French	+33 14761 4141 + 33 47676 3121 +33 47676 3060
IT Service Desk Germany Pharma, DC - Grenzach Germany - Mannheim Germany - Penzberg Germany - Waiblingen	Germany German German German German	+497624143030 (Service hours: 6am-7pm GMT+2) +496217593300 +496217593341 +496217593344 (Service hours: 6am-7pm GMT+2) +49 621 759 3300 (Service hours: 6am-7pm GMT+2) +49 621 759 3300 (Service hours: 6am-7pm GMT+2)
IT Service Desk Greece Pharma - Athens, Thessaloniki, Patra Greece DIA - Athens, Thessaloniki, Patra	Greece English English	+302106166112 +302108174099
IT Service Desk Hungary RSS - Budapest	Hungary Hungarian	+36 14618700

Hungary DIA - Budaoers	Hungarian	+36 1 279 4525
IT Service Desk Ireland - Belfast, Dublin, Clarecastle, Bray, Galway	Ireland English	+44 1707 366444
IT Service Desk Israel Pharma - Caesarea, Hod Hasharon, Tel Aviv, Yoquneam Illit	Israel English	+972 9 9737878
IT Service Desk Italy Pharma, DC - Monza	Italy Italian	+ 390392475555
Italy - Monza	Italian	+390392475888
Italy DIA - Monza	Italian	+ 39 0392817830
IT Service Desk Jordan - Amman	Jordan English	+96176881334
IT Service Desk Kosovo Pharma - Prishtina	Kosovo English	+ 383 38 609 216
IT Service Desk Latvia - Riga	Latvia English	+ 371 67715493
IT Service Desk Lebanon - Beirut	Lebanon English	+96176881334
IT Service Desk Lithuania - Vilnius	Lithuania English	+370 5254 6888
IT Service Desk Mauritius - Port Louis	Mauritius French	+2711 504 4895

IT Service Desk	Morocco	
Morocco - Casablanca, Berrechid	French	+212522959082 + 33147614141
IT Service Desk	Montenegro	
Montenegro Pharma - Podgorica	English	+382 20 653 207
IT Service Desk	The Netherlands	
The Netherlands DIA - Almere, Venlo	English	+31365394268
The Netherlands - Woerden	English	+31348438035
IT Service Desk	North Macedonia	
North Macedonia Pharma - Skopje	English	+389 23 133 167
IT Service Desk	Norway	
Norway Pharma - Oslo	English	+47 2278 9090
IT Service Desk	Poland	
Poland Pharma - Poznan, Warsaw	Polish	+48 22 345 1844
Poland DIA, DC - Poznan, Warsaw	Polish	+48 22 345 1744
IT Service Desk	Portugal	
Portugal Pharma, DIA - Porto, Amadora	English	+351 214257132
IT Service Desk	Romania	
Romania Pharma, DIA - Otopeni, Bucharest	English	+3612553000
IT Service Desk	Russia	
Russia - Moscow, Novosibirsk, Saint Petersburg, Ordzhonikidze	Russian	+7 4952296296 +7 4952296299
IT Service Desk	Saudi Arabia	
Saudi Arabia Pharma, DIA - Jeddah, Riyadh, Khobar	English	+971 4 816 9117

IT Service Desk Serbia - Belgrade	Serbia English	+381 11 4350 100
IT Service Desk Slovakia Pharma, DIA - Bratislava	Slovakia English	+3612553000
IT Service Desk Slovenia Pharma, DIA - Maribor, Ljubljana	Slovenia English	+386 1 360 26 66
IT Service Desk South Africa - Midrand, Capetown, Brackenfell, Germiston, Durban	South Africa English	+2711 504 4895
IT Service Desk Spain Pharma - Madrid, Leganes, Josefa Valcarcel, Getafe Spain DIA - Sant Cugat	Spain Spanish Spanish	+34 91 324 8400 + 34935834500
IT Service Desk Sweden - Stockholm, Gothenburg, Solna	Sweden English	+46 872 61212
IT Service Desk Switzerland - Basel Switzerland - Reinach Switzerland - Rotkreuz	Switzerland English/ German English/ German English/ German	+41616880111 (Service hours: 6am-7pm GMT+2) +41617154222 (Service hours: 6am-7pm GMT+2) +41 41 792 33 00 (Service hours: 6am-7pm GMT+2)
IT Service Desk Tunisia Pharma, DIA - Tunis	Tunisia French	+33147614141
IT Service Desk Turkey Pharma, DIA - Istanbul, Ankara, Izmir, Antalya	Turkey English	+902123669111

IT Service Desk	Ukraine	
Ukraine - Kiev	Russian	+3612298546
IT Service Desk	United Arab Emirates	
United Arab Emirates Pharma, DIA - Dubai	English	+971 4 816 9117 +97148169072
IT Service Desk	United Kingdom	
United Kingdom Pharma - Welwyn	English	+44 1707 366444
United Kingdom DC - Burgess Hill	English	+ 441444256274
United Kingdom DIA - Burgess Hill	English	+ 441444256274

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AMER		
IT Service Desk	Argentina	
Argentina - Buenos Aires	Spanish	+54 11 5129 8888
IT Service Desk	Peru	
Brazil - Rio de Janeiro, Sao Paolo	Portuguese	+55 11 3719-7777 / 0800170243
IT Service Desk	Chile	
Chile - Santiago	Spanish	+562 2441 3333
IT Service Desk	Colombia	
Colombia - Bogota	Spanish	+57 1 417 8900

IT Service Desk		Costa Rica
Costa Rica	Spanish, French, Portuguese	+506 4110-1690
IT Service Desk		Ecuador
Ecuador - Guayaquil, Quito	Spanish	+593 2399 7199
IT Service Desk		Guatemala
Guatemala - Guatemala, Mixco, Villa Nueva	Spanish	+502 2424 1588
IT Service Desk		Mexico
Mexico - Mexico City, Santa Fe, Toluca	Spanish	+52 55 52585411, +52 55 5258333, 01800 007 3773
IT Service Desk		North America
US - Ponce	English	+1 877 459 2051
US - Boston / (and Westborough)	English	+1 877 459 2051
US - Branchburg	English	+1 908 253 7285 ,+1 877 459 2051
US - Carlsbad	English	+1 877-459-2051
US - Madison	English	+1 877 459 2051
US - Hamilton, Bermuda	English	+1 877 459 2051
US - Hillsboro	English	+1 650 225 3700
US - Indianapolis	English	+1 317 521 2051, +1 877 459 2051
US - Little Falls	English	+1 650 225 3700, +1 877 459 2051
US - Marlborough	English	+1 877 459 2051
US - Wilmington	English	+1 877 459 2051

US - New York	English	+1 650 225 3700, +1 877 459 2051
US - Tucson	English	+1 520 229 3806, +1 877 459 2051
US - Los Gatos	English	+1 925 730 8461, +1 877 459 2051
US - Oceanside	English	+1 650 225 3700
US - Pleasanton	English	+1 925-730-8461, +1 877-459-2051
US - Vacaville	English	+1 650 225 3700
US - San Jose, CA	English	+1 877-459-2051
US - Santa Clara	English	+1 877-459-2051
US - South San Francisco	English	+1 650 225 3700
US - Sunnyvale	English	+1 800 779 5608, +1 877 459 2051
Canada - Laval	English	+1 450 686 3044, +1 877 686 3044
Canada - Mississauga	English	+1 650 225 3700, +1 800 646 8656
IT Service Desk	Panama	
Panama - Panama City, Bella Vista	Spanish	+507 378 1320
IT Service Desk	Peru	
Peru - Lima, San Borja	Spanish	+51 1 630 2881
IT Service Desk	Uruguay	
Uruguay - Maldonado, Montevideo, Pernas, Pintos, Zavala	Spanish	+598 2626 1303
IT Service Desk	Venezuela	
Venezuela - Caracas, Maracay	Spanish	+58 212 821 6920