

# Citrix Workspace: Installation Guide for non-Roche managed devices

#### **IMPORTANT!**

This guide details the steps to install the **Citrix Workspace App** client on a **Windows** or **Mac** device.

In case you have any issues with this software, you should report to your company Service Desk.

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## Installation instructions for Windows

1. Access the following URL:

https://www.citrix.com/downloads/workspace-app/workspace-app-for-windows-long-term-se rvice-release/workspace-app-for-windows-LTSR-Latest.html

\*This URL will automatically redirect to the download page for the <u>latest available version</u> of the Citrix Workspace LTSR app for Windows. Therefore, the displayed version might vary.

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2.	Select Download Citrix Workspace app for Windows.
	Citrix Workspace app for Windows, LTSR
	Release Date: Nov 29, 2022
	<b>Compatible with</b> Windows 11, 10, 8.1, Thin PC as well as Windows Server 2022, 2019, 2016 and 2012R2.
	Download Citrix Workspace app for Windows (91.3 MBexe)

3. From the **Download** folder, right-click **CitrixWorkspaceApp.exe** file and select **Run as Administrator**.



4. The following message might appear **Only if User Account Control is enabled**. Click **Yes**.



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#### 5. On the **Welcome Wizard** page, click **Start**.

litrix Workspace	×
Workspace	Welcome to Citrix Workspace Citrix Workspace app installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use your browser. - Allow applications access to your webcam and microphone. - Allow applications to use your location. - Allow access to local applications authorized by your company. - Save your credential to sign in automatically.
citrıx	Click Start to set up and install Citrix Workspace app on your computer.
	Start Cancel

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6. On the **License Agreement** page, check **I Accept the license agreement** and click **Next**.

Citrix Workspace	×
License Agreement	
You must accept the license agreement below to proceed.	
CITRIX LICENSE AGREEMENT	
Use of this component is subject to the Citrix license or terms of service covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such Citrix product(s) and/or service(s).	
CTX_code EP_R_A10352779	
✓ I accept the license agreement	
Next Cano	el

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## 7. On the **App protection** page, ensure **App protection** is **Disabled** and click **Install.**

Citrix Workspace	Х
App protection	
Enable this option to prevent screen captures of the app, and to protect it from keylogging malware.	
Enable app protection	
Warning: You cannot disable this feature after you enable it. To disable it, you must uninstall Citrix Workspace app. For more information, contact your system administrator.	
Install Cancel	

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8. The installation process will take a while...

Citrix Workspace	×
Installing Citrix Workspace app	6

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9.	Click on <b>Finish</b> when completed.	
٢	Citrix Workspace	×
	citrix	
	Installation successful	
	Click on Finish to begin using Citrix Workspace	
		Finish

10. If prompted, **Restart** the computer to complete the installation .

Citrix Wo	rkspace	$\times$
6	You must restart your computer to complete the installation. Do you want to restart now?	
	Yes No	

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### **Configure client updates**

The Citrix Workspace icon will be available at the desktop taskbar down-right corner.



1. Right-click Citrix Workspace icon and select Advanced Preferences

Connection Center	
Advanced Preferences	N
Help	2
Exit	

2. Click Citrix Workspace Updates.



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3. Select <b>Yes, notify me</b> and click <b>Save</b>
⊘ Citrix Workspace ×
Do you want to be notified when updates are available?
Select your preference for update notification <ul> <li>Yes, notify me</li> </ul>
O No, don't notify me
Use administrator specified settings
Save Cancel
Save

## Installation instructions for MAC

1. Enter the following URL https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html

\*This URL will automatically redirect to the download page for the <u>latest available version</u> of the Citrix Workspace app for Mac. Therefore, the displayed version might vary.

2. Select Download Citrix Workspace app for Mac.

0	Citrix Workspace app for Mac
	Jan 12, 2023 376.2 MB - (.dmg) ① Download File
	Version: 23.01.0.53 (2301)

3. Open the downloaded file.

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- 4. On the Introduction page, click Continue.
- 5. On the **License** page, click **Continue**.
- 6. Click **Agree** to accept the terms of the License Agreement.
- 7. On the **Installation Type** page, click **Install**.
- 8. On the Add Account page, select Add Account and then click Continue.
- 9. Enter the user name and password of an administrator on the local device.

#### **Configure client updates**

The new Citrix Workspace app icon will be available on your Mac.



- 1. From the drop-down list, select **Preferences > Advanced > Updates**.
- Ensure Automatically keep Workspace app up to date, to ensure client will be automatically updated.



3. Close

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